

**ALL INDIA INSTITUTE OF MEDICAL SCIENCES
TRANSPORT OFFICE (Main Garage)
NEW DELHI**

File No.: TS-14/TPT/Hiring of CNG Buses-Complaint/2022-23/St.

16 October 2025

To
M/s Deep Travels
369, Deep Travels Office, High Tension Road
Vill. Kapashera, South West
New Delhi-110037
M: 9911357472, 9811357472
E-mail: deeptravels369@yahoo.com

Subject: Debarment/Blacklisting of M/s Deep Travels from Future Contracts at AIIMS, New Delhi for the period of 02 years under GFR 151(iii), 2017.

Sir,

This is in reference to the GeM Contract No. 511687722224627 dated 07.01.2025, awarded to your firm for providing monthly bus services at AIIMS, New Delhi.

Multiple written complaints were received from the Centre for Community Medicine (CCM) and the College of Nursing (CON) between 17.07.2025 and 20.09.2025, regarding repeated lapses in your firm's performance, including:

- Use of broken, unclean, and non-air-conditioned school buses.
- Failure to deploy buses on time, resulting in delayed transport of staff and students.
- Repeated refusal of drivers to complete assigned routes, leaving passengers mid-way.
- Misbehaviour by your staff and owner with AIIMS personnel.
- Total non-responsiveness to repeated written communications from the Transport Section.

Despite multiple reminders and letters dated 01.08.2025, 11.08.2025, 18.08.2025, and 01.09.2025, your firm failed to submit any written explanation or corrective action. This continued non-compliance amounts to gross violation of contractual obligations and is viewed seriously.

Accordingly, with the approval of the Competent Authority, it has been decided to debar and blacklist M/s Deep Travels from participating in any present or future tenders, contracts, or service engagements with AIIMS, New Delhi, for a period of two (02) years with immediate effect, in accordance with the provisions of Rule 151(iii) of the General Financial Rules (GFR) 2017.

You are further directed to clear all outstanding liabilities, if any, and hand over all documents, passes, or materials related to your contract within 7 working days from the date of issue of this letter.

This order is issued with the approval of the Competent Authority.

[Handwritten Signature]
16/10/25

Sr. Store Officer (Transport)
भण्डार अफिसर (परिवहन सेवाएं)
परिवहन सेवाएं (मुख्य गैरज)
Transport Services (Main Garage)
आर्य समाज, नई दिल्ली (AIIMS, New Delhi)

Copy to:

1. Senior Administrative Officer (Administration), AIIMS, New Delhi
2. Accounts Section, AIIMS, New Delhi
3. Store and Purchase Section, AIIMS, New Delhi
4. File Copy
5. PIC - (Computer Facility) - with request to upload the same on AIIMS website.