ALL INDIA INSTITUTE OF MEDICAL SCIENCES ANSARI NAGAR, NEW DELHI - 110029

No. F. 6-22/87 - Estt. I

Dated:-

OFFICE MEMORANDUM

1 6 AUG 2023

Sub:- Instructions on booking of Air Tickets on Government Account in respect of Leave Travel Concession (LTC) – regarding.

Ministry of Personnel, Public Grievances and Pension, Department of Personnel and Training Establishment A-IV Desk vide its OM No. 31011/12/2022 — Estt. A-IV dated 29th August, 2023 had communicated the instructions on booking of Air Tickets on Government Account in respect of Leave Travel Concession. (copy enclosed).

In the past few months we were in receipt of requests where faculty members did not book LTC tickets as per directions issued in this regard & sought exemption from the provisions contained in the above mentioned communication so that reimbursement could be made.

Competent authority has directed the undersigned to convey that all Faculty Members in AIIMS, New Delhi should follow the instructions contained in the enclosed DoP&T O.M. while booking their air tickets for LTC or other official visits.

Requests for reimbursement of money spent on booking tickets for LTC or any other official purpose, from any other source than prescribed in the OM referred above, **will not be entertained.**

All are informed accordingly.

(B. S. GILL)
SR. ADMN. OFFICER

Encl: As above

Copy to:-

1. All the Chief of Centers/Head of the Departments.

- 2. The PPS to Director/PS to Dean Research/Acad/Exam)/PS to MS/PS to AD (Admn.).
- 3. The Officer-In-charge of Computer Facility with a request to upload this on official website of the Institute.

F. No. 31011/12/2022-Estt.A-IV Government of India Ministry of Personnel, Public Grievances & Pensions

Department of Personnel & Training Establishment A-IV Desk

> North Block, New Delhi. Dated 29th August, 2022

OFFICE MEMORANDUM

Instructions on booking of Air Tickets on Government Account in Subject: respect of Leave Travel Concession (LTC) - regarding.

The undersigned is directed to refer to the above mentioned subject and to state that in view of the disinvestment of Air India and the consolidated instructions issued consequently by Department of Expenditure vide O.M. No. 19024/03/2021-E.IV dated 16.06.2022, which is also applicable in case of air journey in respect of LTC, it has been decided that:

- In all cases of air travel in respect of LTC, air tickets shall be purchased only from the three Authorized Travel Agents (ATAs), namely:
 - (a) M/s Balmer Lawrie & Company Limited (BLCL),
 - (b) M/s Ashok Travels & Tours (ATT),
 - (c) Indian Railways Catering and Tourism Corporation Ltd. (IRCTC).
- The choice of the travel agent for booking of ticket from the three authorized ii. travel agents is left open to the Ministry/Department and the official in case of self booking, based on convenience and service quality. No agency charges/convenience fees will be paid to these ATAs.
- Government employees are to choose flight having the Best Available Fare iii. on their entitled travel class which is the Cheapest Fare available, preferably for Non-stop flight in a given slot, mentioned below, at the time of booking. They are to retain the print-out of the concerned webpage of the ATAs having flight and fare details for the purpose of the settlement of the LTC claims.
 - (a) On the day of travel in the desired 3 hours' slot of following time band -00:00 hours to 03:00 hours, 03:00 hours to 06:00 hours, 06:00 hours to 09:00 hours, 09:00 hours to 12:00 hours, 12:00 hours to 15:00 hours, 15:00 hours to 18:00 hours, 18:00 hours to 21:00 hours, 21:00 hours to 24:00 hours.
 - (b) With provision of optimizing within a 10% price band, for convenience and comfort.
- Employees are encouraged to book flight tickets at least 21 days prior to the iv. intended date of travel on LTC, to avail the most competitive fares and minimize burden on the exchequer.

Contd ...2

- v. Employees are also encouraged to avoid unnecessary cancellations. Cancellations made less than 24 hours before intended travel on LTC, will require the submission of a self-declared justification by the employee. All the three ATAs have been directed to provide zero/nil cancellation charges. Till then, cancellation charges are to be reimbursed for all cases where cancellation was due to the circumstances/reasons beyond the control of Government employee.
- vi. Employees should preferably book only one ticket for each leg of intended travel on LTC. Holding of more than one ticket is not allowed.
- vii. While tickets may be arranged by the office through the travel agent, employees are encouraged to make ticket booking digitally through the Self Booking Tool/online booking website/portal of these 3 ATAs only. Employees must register their official Government Email-Id with these three agencies to book their air tickets digitally through above modes for travel by any airlines.
- viii. In case of unavoidable circumstances, where the booking of ticket is done from unauthorized travel agent/website, the Financial Advisors of the Ministry/Department and Head of Department not below the rank of Joint Secretary in subordinate/attached offices are authorized to grant relaxation.
- ix. No Mileage Points will be generated against travel on Government account.

Provisions for Advances

- (i) Government employees entitled for air travel, may apply for LTC advance with the print-out of the concerned webpage of authorized travel agency having suitable flight and fare details while tracking the fare of the flight under the three hour time slot, as mentioned at Para 1(iii)(a) above, at least 30 days prior to the intended date of journey.
- (ii) Government employees not entitled for air travel and wish to travel by air but not under the Special Dispensation Scheme, may apply for LTC advance with reference to Rail/Bus fare.
- (iii) Those Government employees who are not entitled for air travel but who wish to travel by air under the Special Dispensation Scheme, may apply for LTC advance with reference to Rail/Bus fare from their Headquarters/place of posting up to Kolkata/Guwahati/Chennai/Visakhapatnam/Delhi/Amritsar plus air fare (indicated in print-out of the concerned webpage of authorized travel agency having suitable flight and fare details) from the relevant railhead in Kolkata/ Guwahati/ Chennai/ Visakhapatnam/ Delhi/ Amritsar till the place of visit in North East Region/Union Territory of Jammu & Kashmir/Union Territory of Andaman & Nicobar/Union Territory of Ladakh.

Provisions for Reimbursements

- (i) In case, at the time of actual booking of the ticket after receiving the advance, there is any difference in fare owing to the time gap between request for advance and grant of advance, the difference in fare will be adjusted at the time of settlement of LTC claim.
- (ii) In all cases wherein the non-entitled Government employees travel by air under Special Dispensation Scheme directly from their Headquarters/place of posting to the place of visit in NER/J&K/A&N/Ladakh, the Government employees must take the print-out of the concerned webpage having flight and fare details of the flight for relevant railhead viz. Kolkata/ Guwahati/ Delhi/Amritsar/ Chennai/ Vishakhapatnam to the place of visit viz. NER or UT of J&K or UT of Ladakh or UT of A&N within the same time-slot where the direct flight has been booked for the purpose of reimbursement. In case the flight tickets are not available in the same slot, the print out of the details of the flights available in the next slot may be retained.

In such cases, the reimbursement will be restricted to the actual air fare for the direct journey or the fare entitled under Special Dispensation Scheme, whichever is less.

(iii) Government employees not entitled for air travel and wish to travel by air but not under the Special Dispensation Scheme, are also required to book their air ticket through only the three ATAs mentioned above irrespective of booking time limit. However, the reimbursement will be restricted to the actual air fare or the entitled train/bus fare for the shortest route, whichever is less.

Satish Kumar)

Under Secretary to the Government of India

Tel: 2304 0341

To

All Secretaries of Ministries/Departments (As per Standard List)

Copy to:

- 1. Comptroller & Auditor General of India, New Delhi.
- 2. Union Public Service Commission, New Delhi.
- 3. Central Vigilance Commission, New Delhi.
- 4. Central Bureau of Investigation, New Delhi.
- 5. Parliament Library, New Delhi.
- 6. All Union Territory Administrations
- 7. Lok Sabha/ Rajya Sabha Secretariat.
- 8. All Attached and Subordinate Offices of Ministry of Personnel, P.G. & Pensions.
- 9. Hindi Section for Hindi version.

अखिल भारतीय आयुर्विज्ञान संस्थान अंसारी नगर, नई दिल्ली-110029

फा.सं.06-22/87-स्था.।

दिनांक : 16 अगस्त, 2023

कार्यालय ज्ञापन

विषय : अवकाश यात्रा रियायत (एल.टी.सी.) के संबंध में सरकारी खाते पर हवाई यात्रा हेतु टिकटों की बुकिंग संबंधी निर्देश।

कार्मिक, लोक शिकायत एवं पेंशन मंत्रालय तथा कार्मिक एवं प्रशिक्षण विभाग स्थापना ए–।V डेस्क द्वारा दिनांक 29 अगस्त, 2023 को जारी कार्यालय ज्ञापन संख्या 31011/12/2022 – स्था. ए–।V के माध्यम से अवकाश यात्रा रियायत के संबंध में सरकारी खाते पर हवाई टिकटों की बुकिंग संबंधी निर्देशों (प्रतिलिपि संलग्न) को संप्रेषित किया गया था।

पिछले कुछ महीनों से हमें ऐसे अनुरोध प्राप्त हो रहे थे, जहां संकाय सदस्यों ने इस संबंध में जारी निर्देशों के अनुसार एल.टी.सी. टिकटों को बुक नहीं किया था और उपर्युक्त ज्ञापन में निहित प्रावधानों से छूट मांगी थी ताकि प्रतिपूर्ति की जा सके।

सक्षम प्राधिकारी ने अधोहस्ताक्षरी को यह सूचित करने का निदेश दिया है कि एम्स, नई दिल्ली के सभी संकाय-सदस्यों को एलटीसी अथवा अन्य आधिकारिक यात्राओं के लिए अपने हवाई टिकट बुक करते समय कार्मिक एवं प्रशिक्षण विभाग के संलग्न कार्यालय ज्ञापन में निहित निर्देशों का पालन करना चाहिए।

ऊपर उल्लिखित कार्यालय ज्ञापन में निहित स्रोत के अलावा किसी अन्य स्रोत से एल.टी.सी. अथवा किसी अन्य आधिकारिक उद्देश्य के लिए टिकट बुक करने पर खर्च किए गए धन की प्रतिपूर्ति के अनुरोध पर विचार नहीं किया जाएगा।

तदनुसार, सभी को सूचित किया जाता है।

(बी.एस. गिल) वरिष्ठ प्रशासनिक अधिकारी

संलग्नक: यथोपरि

प्रतिलिपि:-

- 1. सभी केंद्र प्रमुखगण/विभागाध्यक्षगण
- निदेशक महोदय के प्रधान निजी सचिव/संकायाध्यक्ष (अनुसंधान/शैक्षिक/परीक्षा)/चिकित्सा अधीक्षक/अपर निदेशक (प्रशासन) के निजी सचिव।
- 3. प्रभारी-अधिकारी, कम्प्यूटर सुविधा इसे संस्थान की आधिकारिक वेबसाइट पर अपलोड करने के अनुरोध सहित।