

अखिल भारतीय आयुर्विज्ञान संस्थान, नई दिल्ली
निदेशक कार्यालय

फा.स.40-30/2025-स्था.।

दिनांक: 27.03.2025

कार्यालय जापन

**विषय: एम्स 'पेशेंट केयर डैशबोर्ड' पर रोगी सेवाओं के प्रतीक्षा समय का एकीकरण करने संबंधी:
info.aiims.edu**

सुव्यवस्था के एक भाग के रूप में तथा रोगी सेवाओं में पारदर्शिता को बढ़ाने के लिए एम्स, नई दिल्ली के रोगी उपचार के आंकड़े तथा विश्लेषण एम्स की वेबसाइट पर बने एम्स के 'पेशेंट केयर डैशबोर्ड' (info.aiims.edu) (का.जा.सं. 40-30/2022-स्था.। दिनांक 04.11.2022) पर दर्शाये जा रहे हैं।

रोगी सेवाओं में पारदर्शिता को बढ़ाने के लिए यह निर्णय लिया गया है कि उक्त पेशेंट केयर डैशबोर्ड को एम्स, नई दिल्ली में निम्नलिखित सेवाओं सहित विभिन्न सेवाओं की प्रतीक्षा सूची संबंधी आंकड़ों को सक्रिय रूप से दर्शाने हेतु अद्यतन किया जाए।

- जरनल वार्ड बेड आबंटन
- प्राइवेट वार्ड आबंटन
- डे केयर (दिवस उपचार) सेवाएं
- शल्य चिकित्सा सेवाएं
- विशिष्ट जांचों सहित प्रयोगशाला जांचे
- विकिरण विज्ञान तथा नाभिकीय चिकित्सा सहित इमेजिंग मोडेलिटीज
- चिकित्सीय सेवाएं जैसे एलआईएनएसी ब्रैकीथेरेपी आदि

कंप्यूटर सुविधा द्वारा उक्त वर्णित कार्यों हेतु पेशेंट केयर डैशबोर्ड की क्षमता को बढ़ाया जाएगा तथा संबंधित विभाग उपर्युक्त सेवाओं के प्रतीक्षा आंकड़ों को दैनिक आधार पर अद्यतन करेंगे।

कार्रवाई: प्रभारी-आचार्य, कंप्यूटर सुविधा; चिकित्सा अधीक्षक (अस्पताल)

प्रो. एम. श्रीनिवास
निदेशक

वितरण (इसे अपने नियंत्रणाधीन सभी अधिकारियों में भी परिचालित करने के अनुरोध सहित)

1. संकायाध्यक्षगण (शैक्षिक, अनुसंधान, परीक्षा)
2. अपर निदेशक (प्रशासन)
3. चिकित्सा अधीक्षक (एम्स)
4. सभी केंद्रों के प्रमुखगण/अध्यक्ष, एनसीआई इज्जर
5. सभी विभागाध्यक्षगण
6. वरिष्ठ वित्त सलाहकार
7. प्रभारी-आचार्य, कंप्यूटर सुविधा

ALL INDIA INSTITUTE OF MEDICAL SCIENCES, NEW DELHI
OFFICE OF DIRECTOR

F.No. 40-30/2025-Estt.I

27.03.2025

OFFICE MEMORANDUM

Sub: Integration of waiting time of services in the AIIMS 'patient care dashboard' : info.aiims.edu

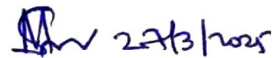
As a part of Good Governance & to increase transparency, AIIMS New Delhi's patient care statistics & analytics are being displayed on the AIIMS website as an AIIMS 'Patient Care Dashboard' (info.aiims.edu) (OM No. 40-30/2022-Estt.I dt. 04.11.2022)

To enhance transparency, it has been decided that the said patient care dashboard shall be augmented to pro-actively display the waiting list statistics for various services at AIIMS New Delhi, including waiting for:

- General Ward bed allocation
- Private Ward allocation
- Day Care Services
- Surgical Services
- Laboratory Tests including specialized tests
- Imaging Modalities including Radiology & Nuclear Medicine
- Therapeutic Services like LINAC, Brachytherapy, etc.

The computer facility shall build in the said functionality on the patient care dashboard and the respective departments shall update the waiting statistics for the aforementioned services on a daily basis.

Action: Prof. I/c Computer Facility; Medical Superintendent (H)



Prof. M Srinivas
Director

Distribution (with a request to also circulate it to all officials under their control)

1. Dean/s (Academic, Research, Examination)
2. Addl. Director (Admin)
3. Medical Superintendent (AIIMS)
4. Chiefs' of all Centres / Head, NCI Jhajjar
5. Heads' of all Departments
6. Sr. Financial Advisor
7. Prof. I/c Computer Facility

ALL INDIA INSTITUTE OF MEDICAL SCIENCES, NEW DELHI
OFFICE OF DIRECTOR

F.No. 40-30/2022-Estt.I

04.11.2022

OFFICE MEMORANDUM

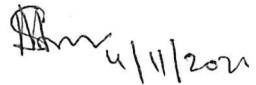
Sub: Starting of AIIMS 'Patient Care Dashboard' on info.aiims.edu reg.

As a part of Good Governance & to increase transparency, it has been decided to share AIIMS New Delhi's patient care statistics & analytics on AIIMS website in the form of an AIIMS 'Patient Care Dashboard'. This dashboard will have the following details:

- Real time Summary bed status of all general & private wards
- Realtime Emergency Patients Admission & Waiting status
- OPD Footfall status – Daily & Monthly footfall of new & follow up OPD patients
- Radio diagnostics status – Daily & Monthly statistics of X-ray, Ultrasound, CT Scan, MRI, DSA, etc
- Nuclear Medicine diagnostics status – Daily & Monthly statistics of PET Scan, SPECT Scan, etc.
- Laboratory Diagnostics Status – Daily & Monthly statistics of all lab tests done at AIIMS
- Radiotherapy Status – Daily & Monthly statistics of all procedures done on LINAC & Brachytherapy
- OT Utilization – Daily & Monthly statistics of number of surgeries performed in all OT's across AIIMS
- Day Care Procedures Status – Daily & Monthly statistics of number of endoscopy, chemotherapy and other major day care procedures done at AIIMS

Dr Vivek Gupta, Addl. Prof. of Community Ophthalmology & Dr Kanika Jain, Asst. Prof. of Hospital Administration shall be the nodal officials responsible for designing, commissioning & updating the AIIMS 'Patient Care Dashboard'. All departments are required to provide them the necessary support and cooperation in this initiative.

The said dashboard shall go live on the National Good Governance Day i.e. 25th December 2022 & shall be accessible to the general public via **info.aiims.edu**


4/11/2022

Prof. M Srinivas
Director

Distribution (with a request to also circulate it to all officials under their control)

1. Dean/s (Academic, Research, Examination)
2. Addl. Director (Admin)
3. Medical Superintendent (AIIMS)
4. Chiefs' of all Centres / Head, NCI Jhajjar
5. Heads' of all Departments
6. Sr. Financial Advisor
7. Prof. I/c Computer Facility