

अखिल भारतीय आयुर्विज्ञान संस्थान, नई दिल्ली
निदेशक कार्यालय

फा.सं.40-30/2025-स्था.1

27.01.2025

कार्यालय जापन

विषय: विश्राम सदन आवंटन प्रणाली एवं अधिभोग डैशबोर्ड आरंभ करने संबंधी।

दिनांक 10.01.2024 के कार्यालय जापन संख्या 40-30/2023-स्था.1 (प्रतिलिपि संलग्न) का संदर्भ लें, जिसमें यह निर्णय लिया गया था कि विश्राम सदन में बिस्तरों की उपलब्धता प्रदर्शित करने वाला एक डैशबोर्ड चालू किया जाएगा और रोगियों की सुविधा के लिए उसमें वास्तविक समय में बिस्तरों की उपलब्धता प्रदर्शित की जाएगी। विश्राम सदन की सुविधाओं का इष्टतम उपयोग सुनिश्चित करने के लिए, सभी विश्राम सदनों में केवल एम्स के रोगियों के लिए प्रवेश को सख्ती के साथ लागू किया जाएगा और रोगी का इलाज करने वाली नैदानिक टीम के सदस्य द्वारा सिफारिश से ही विश्राम सदन में बिस्तरों का प्रावधान किया जाएगा।

कंप्यूटर सुविधा ने उक्त आदेश के अनुरूप विश्राम सदन आवंटन प्रणाली और अधिभोग डैशबोर्ड को डिजाइन एवं विकसित किया है। यह प्रणाली रोगियों का उपचार करने वाले डॉक्टर की संस्तुति के आधार पर पारदर्शी तरीके से विश्राम सदन के बिस्तर आवंटित करने में सुविधा प्रदान करेगी। सुशासन की दिशा में एक कदम के रूप में, विश्राम सदन में बिस्तर की उपलब्धता की स्थिति भी सभी आवंटन डेस्क पर पारदर्शी रूप से उपलब्ध होगी।

उक्त आवंटन प्रणाली तथा डैशबोर्ड को दिनांक 1 मार्च 2025 से आरंभ करने का निर्णय लिया गया है। इसे सुविधाजनक बनाने के लिए, निम्नलिखित समिति गठित की गई है:

- चिकित्सा अधीक्षक (एम्स अस्पताल) - अध्यक्ष
- प्रभारी-आचार्य, कम्प्यूटर सुविधा या नामित - सदस्य
- मुख्य सुरक्षा अधिकारी - सदस्य
- प्रशासनिक अधिकारी (संपदा) - सदस्य
- मुख्य चिकित्सा समाज सेवा अधिकारी - सदस्य-सचिव

उक्त समिति विभिन्न क्षेत्रों में चिकित्सा समाज सेवा अधिकारी की टीम द्वारा उक्त प्रणाली के संचालन के लिए कार्य-पद्धति को अंतिम रूप देगी और विश्राम सदन संचालन टीम को आवश्यक

दिशा-निर्देश भी जारी करेगी ताकि यह सुनिश्चित किया जा सके कि अधिभोग की स्थिति पारदर्शी और वास्तविक समय में अद्यतन की जाए।

प्रो. एम श्रीनिवास
निदेशक

वितरण: (इसे अपने नियंत्रणाधीन सभी अधिकारियों में भी परिचालित करने के अनुरोध सहित)

1. संकायाध्यक्षगण (शैक्षिक, अनुसंधान, परीक्षा)
2. अपर निदेशक (प्रशासन)
3. चिकित्सा अधीक्षक (एम्स)
4. सभी केंद्र-प्रमुखगण/अध्यक्ष, एनसीआई, झज्जर
5. सभी विभागाध्यक्षगण
6. वरिष्ठ वित्त सलाहकार
7. प्रभारी-आचार्य, कम्प्यूटर सुविधा

ALL INDIA INSTITUTE OF MEDICAL SCIENCES, NEW DELHI
OFFICE OF DIRECTOR

F.No. 40-30/2025-Estt.I

27.01.2025

OFFICE MEMORANDUM

Sub: Starting of Vishram Sadan Allotment System & Occupancy Dashboard reg.

Ref. OM No. 40-30/2023-Estt.I dt. 10.01.2024 (copy attached), vide which it was decided that a dashboard displaying the availability of Vishram Sadan beds shall be made operational and real time bed availability therein shall be displayed for the convenience of patients. To ensure optimal use of Vishram Sadan facilities, entry into all Vishram Sadans shall be strictly restricted for AIIMS patients only and provision of Vishram Sadan beds shall be recommended by a member of clinical team treating the patient.

In sync with the said mandate, the Computer Facility has designed & developed the Vishram Sadan Allotment System & Occupancy Dashboard. This system shall facilitate the patients to get the Vishram Sadan beds allotted in a transparent manner, based on the recommendation of the treating doctor. As a step towards good governance, the bed availability status in Vishram Sadans shall also be transparently available across all allotment desks.

It has been decided to operationalize the said allotment system cum dashboard from 1st March 2025. To facilitate the same, the following committee is constituted:

- Medical Superintendent (AIIMS Hospital) – Chairperson
- Prof. I/c Computer Facility or nominee – Member
- Chief Security Officer - Member
- Administrative Officer (Estate) – Member
- Chief Medical Social Service Officer – Member Secretary

The aforesaid committee shall finalize the modalities for operationalization of the said system by the MSSO team in different areas & shall also issue the necessary directions to the Vishram Sadan operations team to ensure that occupancy status is updated in a transparent and real time manner.

 27/1/2025

Prof. M Srinivas
Director

Distribution (with a request to also circulate it to all officials under their control)

1. Dean/s (Academic, Research, Examination)
2. Addl. Director (Admin)
3. Medical Superintendent (AIIMS)
4. Chiefs' of all Centres / Head, NCI Jhajjar
5. Heads' of all Departments
6. Sr. Financial Advisor
7. Prof. I/c Computer Facility

ALL INDIA INSTITUTE OF MEDICAL SCIENCES, NEW DELHI
OFFICE OF DIRECTOR

F. No. 40-30/2023-Estt.I

10-01-2024

OFFICE MEMORANDUM

Sub: Pro-active disclosure regarding availability of Vishram Sadan beds reg.

AIIMS New Delhi has provision of over 1500 comfortable beds with all facilities for hygiene, meals, etc. located in its various premises for the benefit of its patient's / their attendants as per the following split up:

- Sai Sadan Dharamshala – 100 beds
- Rajgariya Dharamshala – 149 beds
- Power Grid Vishram Sadan -281 beds
- Aashray Shelter by CRPF – 180 beds
- Infosys Vishram Sadan – 806 beds

It has been noted that nearly 50% of the beds in the aforesaid facilities are still vacant. However, various news reports have been stating that AIIMS patients / their attendants are lying in the open in cold at night.

The undersigned has taken rounds of the area surrounding AIIMS campuses and interacted with the people lying in the open. It was noted that many of them have been staying there for many days, without any proof of being AIIMS patients under active treatment here and some were there perpetually due to easy availability of frequently donated free food and goods by social organizations. However, it was also noted that some people were not aware of the availability of such night accommodation for patients & their attendants.

Accordingly, to ensure convenience of patients and their attendants, and to ensure optimal utilization of vishram sadan facilities, it is desired that appropriate signage regarding the availability of vishram sadans be displayed at all key locations. Also, patients & their attendants should be pro-actively guided to take up the vishram sadan accommodation available close by.

Action: Medical Superintendent (AIIMS) / Addl. Medical Superintendents

A dashboard displaying the availability of vishram sadan beds shall be made operational by 29th February 2024 and real time bed availability therein shall be displayed for the convenience of patients. This dashboard should have the ability to capture the number patients or their attendants staying speciality wise to provide data for analysis while planning of additional such facilities across the Country.

Action: Prof. I/c Computer Facility; Admin Officer (Estate)

Further, to ensure optimal use of vishram sadan facilities, entry into all vishram sadans should be strictly restricted for AIIMS patients only and provision of vishram sadan beds should be recommended by a member of clinical team treating the patient. Patient's ABHA ID / AADHAR Number / UHID must be the sole identifier used for admission of patients or their attendants into the vishram sadan. Entry & exit points of all vishram sadans should be under CCTV surveillance and footage of the same should be preserved for at least 3 years. In addition to these measures, a physical verification round should be done every night to ensure the occupancy in the vishram sadan is matching the records.

Action: Administrative Officer (Estate); PIC Security Services

To ease the commute of patients & their attendants to – from vishram sadans, the frequency of the electric shuttle service to the vishram sadans nearest to the respective campuses shall be augmented.


Action: Prof. I/c (Intramural Transport Services)

AIIMS has also entrusted the responsibility of building a new mega vishram sadan with approx. 2000 beds in the Ansari Nagar West Campus as a part of the residential area redevelopment project to NBCC. Engineering division is requested to follow up the same on priority basis to ensure timely completion.

Action: Superintending Engineer (AIIMS)

The undersigned has also sent formal requests to Hon'ble Governors & Hon'ble Chief Ministers of neighbouring states for allocation of land for construction of additional vishram sadans under CSR. All faculty are requested to promote companies to contribute under CSR

for the construction of said vishram sadans as and when land allocation is done to AIIMS. This shall help AIIMS New Delhi create the Country's largest social infrastructure for the convenience of patients & their families – especially for poor patients who sometime spend more on their commute to AIIMS than on their treatment herein.

 10/1/2024

Prof. M Srinivas
Director

Distribution (with a request to also circulate it to all officials under their control)

1. Dean/s (Academic, Research, Examination)
2. Addl. Director (Admin)
3. Medical Superintendent (AIIMS)
4. Chiefs' of all Centres / Head, NCI Jhajjar
5. Heads' of all Departments
6. Sr. Financial Advisor
7. Deputy Secretary
8. Prof. I/c Computer Facility