## Password Reset Guidelines

## https://ehospital.aiims.edu (old version of ehospital application)

- 1. To change an existing password:
  - a. After Login, click on top right corner Key icon
  - b. Enter Old Password
  - c. Enter New Password
  - d. Retype New Password
  - e. Click on Save button
- 2. If password is forgotten then contact computer facility with an application to give you a new ehospital password.

## https://ehr.aiims.edu (new version of ehospital application)

Prerequisite: You will be able to reset your password if you are a verified user that means your employee code and phone number is already verified and linked in your user account.

- 1. To change an existing password:
  - a. On the home page, click on Reset password link
  - b. Enter ehospital username and Captcha visible on screen
  - c. Click on Next button and an OTP will be sent to your registered mobile number
  - d. Enter OTP, click on Verify button
  - e. Enter New Password, Re-enter New Password, click on Save button
- 2. If password is forgotten then follow above same steps to generate a new password.

## https://ehs.aiims.edu/ehs (EHS application)

- 1. To change an existing password, Login into the application with existing password.
  - a. Click on Left hand side Menu link "Update Password"
  - b. Enter New Password, Confirm New Password
  - c. Click on Update button
- 2. If password is forgotten then click on Forget Password button on the Home Page.

Prerequisite: This will be done only for already registered email id and already registered phone number linked in your user account. You may register your email id and phone number by logging in the application and clicking on left hand menu link "update email id and Phone number".

- a. Enter registered email id, click on Next button
- b. An OTP will be sent on your linked mobile number
- c. Enter OTP
- d. Enter New Password, Enter Confirm Password
- e. Click on Update button

In case of any issue or concern, please email to piccf@aiims.gov.in