फा.सं. 40-30/2024-स्था.I   13.12.2024

कार्यालय ज्ञापन

विषय: ई-हॉस्पिटल का एबीडीएम फ्रेमवर्क के साथ व्यापक एकीकरण करने संबंधी।

दिनांक 15 नवंबर 2022, 2 फरवरी 2023, 3 मई 2023 और 28 मार्च 2024 के का.ज्ञा. संख्या 40-30/2022-स्था.1 के संदर्भ में, रोगी पंजीकरण एवं स्वास्थ्य रिकॉर्ड पोर्टेबिलिटी के लिए आयुष्मान भारत स्वास्थ्य खाता (आभा) के इस्तेमाल पर जोर दिया गया है।

अधोहस्ताक्षरी द्वारा हाल ही में एम्स, नई दिल्ली में आभा को अपनाने संबंधी प्रगति की समीक्षा की गई है तथा यह पाया गया है कि यद्यपि आभा आधारित ओपीडी पंजीकरण किया जा रहा है, किन्तु एबीडीएम के साथ अस्पताल सूचना प्रणाली के सीमित एकीकरण के कारण रोगी आयुष्मान भारत डिजिटल मिशन (एबीसीएम) के अंतर्गत जुड़ी हुई विभिन्न सुविधाओं का पूरा लाभ नहीं उठा पा रहे हैं।

यह नोट किया गया है कि एबीडीएम द्वारा स्वास्थ्य अनुप्रयोगों के एकीकरण हेतु 3 चरण निर्धारित किए गए हैं:

- एम1: निर्बाध रोगी पंजीकरण हेतु आभा निर्माण, कैप्चर, सूचना एवं सत्यापन।
- एम2: स्वास्थ्य सूचना प्रदाता (एचआईपी) सेवा द्वारा व्यक्तिगत स्वास्थ्य रिकॉर्ड (पीएचआर) ऐप के माध्यम से डिजिटल रिकॉर्ड को साझा करना।
- एम3: स्वास्थ्य सूचना उपयोगकर्ता (एचआईयू) सेवा द्वारा पूर्ण सहमति लेते हुए अधिकृत स्वास्थ्य कर्मियों के साथ रोगी का चिकित्सा इतिवृत प्रदान करना।

तदनुसार, यह वांछित है कि एम्स की अस्पताल सूचना प्रणाली के लिए एम3 स्तर का एकीकरण 31 मार्च 2025 तक प्राप्त कर लिया जाए।

कार्रवाई: प्रभारी-आचार्य, कंप्यूटर सुविधा

प्रो. एम. श्रीनिवास
निदेशक

वितरण: (इसे अपने नियंत्रणाधीन सभी अधिकारियों/स्टाफ में भी परिचालित करने के अनुरोध सहित)

1. संकायाध्यक्ष (शैक्षिक, अनुसंधान, परीक्षा)
2. अपर निदेशक (प्रशासन)
3. चिकित्सा अधीक्षक (एम्स)
4. सभी केंद्रों के प्रमुखगण/अध्यक्ष, एनसीआई, झज्जर
5. सभी विभागाध्यक्ष
6. वरिष्ठ वित्त सलाहकार
7. उप-सचिव

ALL INDIA INSTITUTE OF MEDICAL SCIENCES, NEW DELHI
OFFICE OF DIRECTOR

F.No. 40-30/2024-Estt.I   13.12.2024

OFFICE MEMORANDUM

Sub: Comprehensive integration of eHospital with ABDM framework reg.

Ref. OM No. 40-30/2022-Estt.I dt. 15th November 2022, 2nd February 2023, 3rd May 2023 & 28th March 2024, use of Ayushman Bharat Health Account (ABHA) for patient registration and health record portability has been impressed upon.

The undersigned has recently reviewed the progress of ABHA adoption at AIIMS New Delhi and has observed that though the ABHA based OPD registration is being done, patients are not able to get full benefit of the various linked functionalities under the Ayushman Bharat Digital Mission (ABDM) due to limited integration of the Hospital Information System with ABDM.

It is noted that ABDM has defined 3 milestones for health applications integration:
- M1: ABHA creation, capture, information & verification, for seamless patient registration.
- M2: Health Information Provider (HIP) services to share digital records via Personal Health Records (PHR) app.
- M3: Health Information User (HIU) services to provide view of patient's medical history to authorized healthcare workers with complete consent.

Accordingly, it is desired that M3 level integration for Hospital Information System of AIIMS be achieved by 31st March 2025.

Action: Prof. I/c Computer Facility

13/12/2024

Prof. M Srinivas

Director

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5. Heads' of all Departments
6. Sr. Financial Advisor
7. Deputy Secretary

F.No. 40-30/2022-Estt.I   15.11.2022

OFFICE MEMORANDUM

Sub: Promotion of Ayushman Bharat Health Account (ABHA) ID for OPD Registration & sharing of patient health records reg.

It has been noted that patients visiting AIIMS OPD's are standing in long queues for registration and there is manual entry of patient demographics being done for registration despite the availability of **Ayushman Bharat Health Account (ABHA)** with many patients. Also, at the time of registration by using ABHA ID, often OTP is delayed and maximum attempts to resend the OTP is also limited to 3 times.

Scan & Share QR Code solution of National Health Authority (NHA) has shown promising results in reducing the time taken for registration of patients in the OPD & has also helped in streamlining the patient journey on arrival at the Hospital. Also, the said solution is biometric & face authentication enabled to allow sharing of ABHA ID details.

Accordingly, it has been decided to promote the use of Ayushman Bharat Health Account (ABHA) ID for OPD Registration of new & follow up patients at AIIMS. This shall entail adoption of Scan & Share QR Code solution of NHA in all OPDs of AIIMS so as to facilitate quick registration & to provide a registration queue number to the patient on his arrival at the Hospital. To facilitate creation of ABHA ID for patients who do not have a smartphone, dedicated counters & kiosks shall be operated from atleast 7 A.M. – 10 P.M. to promote creation of ABHA ID's. This project shall be piloted in the new RAK OPD w.e.f. 21st November 2022 & shall be taken up in a mission mode w.e.f. 1st January 2023 across all OPDs of AIIMS New Delhi.

Action: Chief's of all Centres; Medical Superintendent; F I/c New RAK OPD

To further enhance the use case of ABHA ID, QR Code based sharing of digital health records of patients with healthcare professionals shall also be enabled by use of 'Personal Health Record' (PHR) applications. eHospital shall also be integrated with appropriate framework of NHA so as to allow patients to store their health records like prescriptions, lab reports, discharge summaries, vaccination records, etc. in the 'Digilocker' document wallet.

Action: PICF; NIC

A video demonstrating the OPD registration process using Scan & Share and other functionalities of ABHA ID including sharing of medical records via QR codes, etc. shall be prepared by CMET in consultation with the computer facility by 30th November 2022. This video shall be played in all OPD's & waiting areas.

Action: Prof. I/c CMET; Dr. Vivek Gupta, CF

15|11|2022

Prof. M Srinivas

Director

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7. Prof. I/c CMET
8. Prof. I/c Computer Facility
9. F/Ic New RAK OPD
10. Superintendent Engineer

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F. No. 40-30/2022-Estt.I   02-02-2023
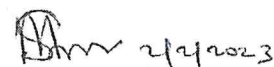
OFFICE MEMORANDUM

Sub: ABHA ID & U-Win for EHS patients reg.

With a view to promote the use of Ayushman Bharat Health Account (ABHA) ID across AIIMS, New Delhi, it has been decided that ABHA ID should be created and used for all EHS employees and their dependents. This shall also help them in portability of their health records keeping in view the potential integration of AIIMS Hospital Management Information System with Digilocker in the near future.

Also, Govt. of India has introduced 'U-WIN' platform to digitize India's Universal Immunization Programme. For the benefit of EHS beneficiaries, the U-WIN platform shall be adopted for immunization records of all EHS beneficiaries at the earliest.

Action: Medical Superintendent, CMO I/c EHS

Prof. M Srinivas
Director

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OFFICE OF THE DIRECTOR
ALL INDIA INSTITUTE OF MEDICAL SCIENCES
Ansari Nagar, New Delhi-110029

F. No.40-30/2022-Estt.-I(DO)   Dated: 03rd May, 2023

OFFICE MEMORANDUM

Subject: Creation of ABHA ID with linkage of patient record and generation of token system thereof.

The Govt. of India portal for the creation of ABHA ID and the generation of token system has been implemented in AIIMS since October 2022. It has, however, been observed that the pace of Aabha I/D creation along with linkage of patient record and generation of scan and share tokens is slow in the centers. With the view to promote the use of **ABHA (Ayushman Bharat Health Account)** ID across AIIMS, Delhi, it has been decided to make ABHA ID for patients followed by SCAN and SHARE QR Code Solution of NHA (National Health Authority) for streamlining the patient journey on arrival at the hospital.

This will further facilitate the process of linking UHID (Unique Identification number) with ABHA ID and aid in creation of PHR (Patient Health Record), in alignment to the National Program of ABDM (Ayushman Bharat Digital Mission), where all the medical records of patients can be saved for future reference and can be accessed across all other hospitals with patient consent.

Hence patients visiting the hospital will be getting registered for their OPD services through Scan & Share facility. The main hospital and all centres are required to provide daily data of ABHA I/Ds created and scan and share tokens generated separately for their centers at director@aiims.gov.in by 4.00 pm every evening.

3|5|2023
(Prof. M Srinivas)
Director

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- Prof. I/c Computer Facility
- Deputy Secretary
- PIC OPD/Addl. M.S. of all centres & all faculty of Hosp. Admin.
- All OPDs/Wards/Private Wards/O.T.'s (Thru: CNO)

F.No. 40-30/2022-Estt.I   28.03.2024

OFFICE MEMORANDUM

Sub: Use of ABHA based scan & share service for walk-in OPD registrations reg.

The undersigned has reviewed the functioning of OPD services in the New RAK OPD & various Centres and has also interacted with OPD patients & their attendants. From the said interactions, it has emerged that there is lack of transparency in the OPD registrations being done against walk-in slots and the patients are not having the confidence that the available slots are being allocated on a first come first serve basis.

AIIMS New Delhi has been one of the pioneers in the Country in adoption of Ayushman Bharat Health Account (ABHA) based Scan & Share service for OPD registrations. Accordingly, it has been decided that use of ABHA based Scan & Share service shall be mandatory for all walk-in OPD registrations being done from the OPD registration counters (including Main Hospital & all Centres). To handle exceptions, 1-2 counters shall be designated and arrangements shall be made to video graph & audit through overhead cameras, all the transactions being done on the said counters. The respective Medical Superintendent / Addl. Medical Superintendent shall be responsible to ensure the roll out of the said functionality in their respective areas, latest by 31st May 2024.

Further, computer facility shall immediately review the list of users who have been given the rights for making new OPD cards in consultation with the respective Medical Superintendent / Addl. Medical Superintendent to ensure that the list is current and rights for making OPD cards have only been given to the staff working on the OPD registration counters.

Action: Medical Superintendent / Addl. Medical Superintendent / PICF

28|3|2024

Prof. M Srinivas
Director

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