



Arundhati Katju

Yesterday at 9:29 AM · 🌐

Yesterday in the afternoon a member of my staff fell ill and had to be rushed to AIIMS trauma centre. I'm writing this out of full admiration and respect for AIIMS and government hospitals. I went in with a lot of trepidation (one hears such horror stories about patients lying unattended in stretchers in government hospitals) but from the moment we reached she was wonderfully looked after. She had 2 ECGs, a host of blood tests, and a chest xray, and the system worked like an efficient machine. It was super clean - at 12 at night the road outside the ER was being swept, and pochha being done in the rooms throughout. And the doctors, nursing staff, technicians were all polite, helpful, and efficient. Down to the the ambulance assistant who took us from trauma to the emergency ward. And all of this without being charged a penny.

I was just an anonymous member of the public.

There is something to be said for this system that works amongst all the chaos, with people across the system working so wonderfully. And where a person can walk in and get superb medical care, no questions asked. Hats off. I know there may be many problems with AIIMS and government hospitals in general (and we have litigated some of those problems ;)) - but I had a truly amazing experience last night.

I don't know many government doctors and staff personally so please do share this, if you do! **Anindya Bhalla Dr.Sukriti Bhalla Singh Ashi Chug Satchit Balsari Sudhir Mohan**